

# TalkTalk

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## TalkTalk Mobile

Service plan information

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<b>TalkTalk Mobile £5</b>	<b>Spend £5 to get 50 minutes and 50 SMS</b>
Contract Term	30 days

\*A monthly recurring charge of £5 will apply, for which customers will receive an allowance of 50 minutes and 50 SMS per month, that can be used for:

- Calls from UK to national fixed line destinations, starting 01, 02 and 03 only (excludes calls to Channel Islands, any non-geographic, premium rate, Directory Enquiry, free phone numbers starting 08 [except 0800 benefit claim numbers that are free of charge]).
- Calls from UK to national mobile operators starting 07 (excludes Channel Islands, non-standard 07 & any numbers TalkTalk believe are being used for call forwarding services, onward calling services, or pay a revenue share)
- Text messages to national mobiles

<b>Call Charges (pence per minute)</b>	<b>TalkTalk Mobile £5</b>
Calls to UK fixed lines	10.00
Calls to UK mobiles	10.00
Calls to Top 36 International Destinations	10.00
Freefone (0800, 0808 and 0500)	20.00
Non Geographic (0845, 0870, 0844 and 0871)	35.00
Video Calls to UK mobiles	60.00
Retrieving Voicemail in the UK	Free
Calls to Customer Services	Free

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

<b>SMS Charges (pence per message)</b>	<b>TalkTalk Mobile £5</b>
SMS to UK mobile	10.00
International SMS	20.00
Picture Message (or other MMS)	35.00
International Picture Message (or other MMS)	35.00

<b>Mobile Data (pence per day)</b>	<b>TalkTalk Mobile £5</b>
Daily charge	75.00

A fair usage policy of 25MB per day will apply. Not suitable for Smartphones, iPhone, where data usage is above 25MB per day.

Internet on the mobile services cannot be used for the following:

- Use of mobile phone as a modem
- Peer to peer file sharing
- Voice over Internet Protocol
- Or in any way that impacts on the quality of service for other TalkTalk mobile customers

<b>TalkTalk Mobile £10</b>	<b>Spend £10 to get 200 minutes, unlimited SMS and 100MB</b>
Contract Term	30 days

\*A monthly recurring charge of £10 will apply, for which customers will receive 200 minutes and unlimited SMS, that can be used for:

- Calls from UK to national fixed line destinations, starting 01, 02 and 03 only (excludes calls to Channel Islands, any non-geographic, premium rate, Directory Enquiry, free phone numbers starting 08 [except 0800 benefit claim numbers that are free of charge]).
- Calls from UK to national mobile operators starting 07 (excludes Channel Islands, non-standard 07 & any numbers TalkTalk believe are being used for call forwarding services, onward calling services, or pay a revenue share)
- Text messages sent from UK to national mobiles
- Internet on the mobile whilst in UK

<b>Call Charges (pence per minute)</b>	<b>TalkTalk Mobile £10</b>
Calls to UK fixed lines	10.00
Calls to UK mobiles	10.00
Calls to Top 36 International Destinations	10.00
Freefone (0800, 0808 and 0500)	20.00
Non Geographic (0845, 0870, 0844 and 0871)	35.00
Video Calls to UK mobiles	60.00
Retrieving Voicemail in the UK	Free
Calls to Customer Services	Free

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

<b>SMS Charges (pence per message)</b>	<b>TalkTalk Mobile £10</b>
SMS to UK mobile	10.00
International SMS	20.00
Picture Message (or other MMS)	35.00
International Picture Message (or other MMS)	35.00

<b>Mobile Data (pence per MB)</b>	<b>TalkTalk Mobile £10</b>
100 MB	Inclusive
Out of Bundle Charge	5.00

Internet on the mobile services cannot be used for the following:

- Use of mobile phone as a modem
- Peer to peer file sharing
- Voice over Internet Protocol
- Or in any way that impacts on the quality of service for other TalkTalk mobile customers

<b>Mobile Essentials</b>	<b>Spend £10 to get £10 monthly credit</b>
Contract Term	30 days

\*A monthly recurring charge of £10 will apply, for which customers will receive an allowance of £10 per month, that can be used for:

- Calls from UK to national fixed line destinations, starting 01, 02 and 03 only (excludes calls to Channel Islands, any non-geographic, premium rate, Directory Enquiry, free phone numbers starting 08 [except 0800 benefit claim numbers that are free of charge].
- Calls from UK to national mobile operators starting 07 (excludes Channel Islands, non-standard 07 & any numbers TalkTalk believe are being used for call forwarding services, onward calling services, or pay a revenue share)
- Text, picture and video messages sent from UK to national mobiles
- Calls from UK to 36 international landline destinations (excludes any non-geographic, mobile, premium rate [or equivalent] numbers).
- Internet on the mobile whilst in UK.
- National video calls whilst in UK (requires a compatible handset)

In bundle rates apply up to the £10 monthly allowance. Out of bundle rates will apply above the monthly allowance.

<b>Call Charges (pence per minute)</b>	<b>In Bundle</b>	<b>Out of Bundle</b>
Calls to UK fixed lines	5.00	10.00
Calls to UK mobiles	5.00	10.00
Calls to Top 36 International Destinations	5.00	10.00
Freefone (0800, 0808 and 0500)	20.00	20.00
Non Geographic (0845, 0870, 0844 and 0871)	35.00	35.00
Video Calls to UK mobiles	50.00	100.00
Retrieving Voicemail in the UK	Free	Free
Calls to Customer Services	Free	Free

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

<b>SMS Charges (pence per message)</b>	<b>In Bundle</b>	<b>Out of Bundle</b>
SMS to UK mobile	5.00	10.00
International SMS	20.00	20.00
Picture Message (or other MMS)	25.00	50.00
International Picture Message (or other MMS)	35.00	35.00

<b>Mobile Data (pence per day)</b>	<b>In Bundle</b>	<b>Out of Bundle</b>
Daily charge	50.00	100.00

A fair usage policy of 25MB per day will apply. Not suitable for Smartphones, iPhone, where data usage is above 25MB per day.

Internet on the mobile services cannot be used for the following:

- Use of mobile phone as a modem
- Peer to peer file sharing
- Voice over Internet Protocol
- Or in any way that impacts on the quality of service for other TalkTalk mobile customers

<b>TalkTalk Mobile £15</b>	<b>Spend £15 to get 400 minutes, unlimited SMS and 500MB</b>
Contract Term	30 days

\*A monthly recurring charge of £15 will apply, for which customers will receive 400 minutes, unlimited SMS and 500MB, that can be used for:

- Calls from UK to national fixed line destinations, starting 01, 02 and 03 only (excludes calls to

Channel Islands, any non-geographic, premium rate, Directory Enquiry, free phone numbers starting 08 [except 0800 benefit claim numbers that are free of charge]).

- Calls from UK to national mobile operators starting 07 (excludes Channel Islands, non-standard 07 & any numbers TalkTalk believe are being used for call forwarding services, onward calling services, or pay a revenue share)
- Text messages sent from UK to national mobiles
- Internet on the mobile whilst in UK.

<b>Call Charges (pence per minute)</b>	<b>TalkTalk Mobile £15</b>
Calls to UK fixed lines	10.00
Calls to UK mobiles	10.00
Calls to Top 36 International Destinations	10.00
Freephone (0800, 0808 and 0500)	20.00
Non Geographic (0845, 0870, 0844 and 0871)	35.00
Video Calls to UK mobiles	60.00
Retrieving Voicemail in the UK	Free
Calls to Customer Services	Free

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

<b>SMS Charges (pence per message)</b>	<b>TalkTalk Mobile £15</b>
SMS to UK mobile	Inclusive
International SMS	20.00
Picture Message (or other MMS)	35.00
International Picture Message (or other MMS)	35.00

<b>Mobile Data (pence per MB)</b>	<b>TalkTalk Mobile £15</b>
500 MB	Inclusive
Out of Bundle Charge	5.00

Internet on the mobile services cannot be used for the following:

- Use of mobile phone as a modem
- Peer to peer file sharing
- Voice over Internet Protocol
- Or in any way that impacts on the quality of service for other TalkTalk mobile customers

<b>Mobile Plus</b>	<b>Spend £30 to get Unlimited credit*</b>
Contract Term	30 days

\*A monthly recurring charge of £30 will apply, for which customers will receive a fair usage allowance of £200 per month, that can be used for:

- Calls from UK to national fixed line destinations, starting 01, 02 and 03 only (excludes calls to Channel Islands, any non-geographic, premium rate, Directory Enquiry, free phone numbers starting 08 [except 0800 benefit claim numbers that are free of charge]).
- Calls from UK to national mobile operators starting 07 (excludes Channel Islands, non-standard 07 & any numbers TalkTalk believe are being used for call forwarding services, onward calling services, or pay a revenue share)
- Text, picture and video messages sent from UK to national mobiles
- Calls from UK to 36 international landline destinations (excludes any non-geographic, mobile, premium rate [or equivalent] numbers).
- Internet on the mobile whilst in UK.
- National video calls whilst in UK (requires a compatible handset)

<b>Call Charges (pence per minute)</b>	<b>Mobile Plus</b>
Calls to UK fixed lines	10.00
Calls to UK mobiles	10.00
Calls to Top 36 International Destinations	10.00
Freephone (0800, 0808 and 0500)	20.00
Non Geographic (0845, 0870, 0844 and 0871)	35.00
Video Calls to UK mobiles	60.00
Retrieving Voicemail in the UK	Free
Calls to Customer Services	Free

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

<b>SMS Charges (pence per message)</b>	<b>Mobile Plus</b>
SMS to UK mobile	Inclusive
International SMS	20.00
Picture Message (or other MMS)	35.00
International Picture Message (or other MMS)	35.00

Mobile Data (pence per day)	Mobile Plus
Daily charge	75.00

A fair usage policy of 150MB per month will apply. Not suitable for Smartphones, iPhone, where data usage is above 150MB per month.

Internet on the mobile services cannot be used for the following:

- Use of mobile phone as a modem
- Peer to peer file sharing
- Voice over Internet Protocol
- Or in any way that impacts on the quality of service for other TalkTalk mobile customers

## Other Standard Charges

Other Calling Destinations (pence)	Per Min Charge	Fixed Charge
Channel Islands (Landlines )	10.00	-
TalkTalk Directory Enquiries (118 111)	85.00	50.00
118 118 Directory Enquiries	299.00	-
Other Directory Enquiries	75.00 - 299.00	-
Personal Numbering (078)	20.00 - 75.00	-
Premium Voice Calls	15.00 - 200.00	-

Where a separate connection fee exists calls will be charged per second

TalkTalk applies a fair use policy of 4 hours call duration per day. Refer to our full terms and conditions for further details on fair use policies.

Other SMS Destinations (pence per message)	
Premium Text	45.00 - 75.00
Text info Numbers	12.00 - 500.00
TV Voting	20.00 - 200.00
Textphone to Mobile	20.00
Textphone to Landline	15.00
Mobile to Landline Textphone	30.00
Mobile to Mobile Textphone	55.00

UK to International Fixed Lines (pence per minute)	Mobile Essentials		All other plans
	Within bundle	Outside of bundle	
Albania	100.00	100.00	100.00
Algeria	50.00	50.00	50.00
American Samoa	150.00	150.00	150.00
Andorra	50.00	50.00	50.00
Angola	50.00	50.00	50.00
Anguilla	100.00	100.00	100.00
Antarctica	150.00	150.00	150.00
Antigua	50.00	50.00	50.00
Antilles (Netherlands)	50.00	50.00	50.00
Argentina	50.00	50.00	50.00
Armenia	100.00	100.00	100.00
Aruba	150.00	150.00	150.00
Ascension Island	150.00	150.00	150.00
Australia (Inc. Christmas Islands and Cocos Islands)	5.00	10.00	10.00
Austria	5.00	10.00	10.00
Azerbaijan	50.00	50.00	50.00
Azores	5.00	10.00	10.00
Bahamas	50.00	50.00	50.00
Bahrain	100.00	100.00	100.00
Barbados	100.00	100.00	100.00
Belarus	100.00	100.00	100.00
Belgium	5.00	10.00	10.00
Belize	100.00	100.00	100.00
Benin Republic	50.00	50.00	50.00
Bermuda	50.00	50.00	50.00
Bhutan	100.00	100.00	100.00
Bolivia	100.00	100.00	100.00
Bosnia & Herzegovina	100.00	100.00	100.00
Botswana	50.00	50.00	50.00
Brazil	50.00	50.00	50.00
British Virgin Islands	50.00	50.00	50.00

Brunei	100.00	100.00	100.00
Bulgaria	5.00	10.00	10.00
Burkina Faso	100.00	100.00	100.00
Burundi	100.00	100.00	100.00
Cambodia	150.00	150.00	150.00
Cameroon	100.00	100.00	100.00
Canada	5.00	10.00	10.00
Canary Islands	5.00	10.00	10.00
Cape Verde	100.00	100.00	100.00
Cayman Islands	100.00	100.00	100.00
Central African Republic	150.00	150.00	150.00
Chad	150.00	150.00	150.00
Chile	50.00	50.00	50.00
China	50.00	50.00	50.00
Colombia	100.00	100.00	100.00
Comoros	150.00	150.00	150.00
Congo	150.00	150.00	150.00
Cook Islands	150.00	150.00	150.00
Costa Rica	50.00	50.00	50.00
Croatia	50.00	50.00	50.00
Cuba	150.00	150.00	150.00
Cyprus	5.00	10.00	10.00
Czech Republic	5.00	10.00	10.00
Denmark	5.00	10.00	10.00
Diego Garcia	150.00	150.00	150.00
Djibouti	150.00	150.00	150.00
Dominica	50.00	50.00	50.00
Dominican Republic	50.00	50.00	50.00
East Timor	150.00	150.00	150.00
Ecuador	100.00	100.00	100.00
Egypt	50.00	50.00	50.00
El Salvador	100.00	100.00	100.00
Equatorial Guinea	150.00	150.00	150.00
Eritrea	100.00	100.00	100.00
Estonia	5.00	10.00	10.00
Ethiopia	100.00	100.00	100.00

Falkland Islands	150.00	150.00	150.00
Faroe Islands	50.00	50.00	50.00
Fiji	100.00	100.00	100.00
Finland	5.00	10.00	10.00
France	5.00	10.00	10.00
French Polynesia	150.00	150.00	150.00
Gabon	100.00	100.00	100.00
Georgia	100.00	100.00	100.00
Germany	5.00	10.00	10.00
Ghana	100.00	100.00	100.00
Gibraltar	5.00	10.00	10.00
Greece	5.00	10.00	10.00
Greenland	150.00	150.00	150.00
Grenada	100.00	100.00	100.00
Guadeloupe	100.00	100.00	100.00
Guam	150.00	150.00	150.00
Guatemala	50.00	50.00	50.00
Guantanamo	150.00	150.00	150.00
French Guiana	150.00	150.00	150.00
Guinea	150.00	150.00	150.00
Guinea-Bissau	150.00	150.00	150.00
Haiti	100.00	100.00	100.00
Honduras	100.00	100.00	100.00
Hong Kong	50.00	50.00	50.00
Hungary	5.00	10.00	10.00
Iceland	50.00	50.00	50.00
India	50.00	50.00	50.00
Indonesia	50.00	50.00	50.00
Iran	100.00	100.00	100.00
Ireland	5.00	10.00	10.00
Israel	50.00	50.00	50.00
Italy	5.00	10.00	10.00
Japan	50.00	50.00	50.00
Jordan	100.00	100.00	100.00
Kazakhstan	100.00	100.00	100.00
Kenya	50.00	50.00	50.00

Kiribati	150.00	150.00	150.00
North Korea	150.00	150.00	150.00
South Korea	50.00	50.00	50.00
Kyrgyz Republic	100.00	100.00	100.00
Laos	150.00	150.00	150.00
Latvia	5.00	10.00	10.00
Lebanon	100.00	100.00	100.00
Lesotho	100.00	100.00	100.00
Liberia	100.00	100.00	100.00
Libya	100.00	100.00	100.00
Liechtenstein	5.00	10.00	10.00
Lithuania	5.00	10.00	10.00
Luxembourg	5.00	10.00	10.00
Macao	100.00	100.00	100.00
Macedonia	50.00	50.00	50.00
Madagascar	100.00	100.00	100.00
Madeira	5.00	10.00	10.00
Malawi	100.00	100.00	100.00
Malaysia	50.00	50.00	50.00
Maldives	100.00	100.00	100.00
Mali	100.00	100.00	100.00
Malta	5.00	10.00	10.00
Marshall Islands	100.00	100.00	100.00
Martinique	100.00	100.00	100.00
Mauritania	150.00	150.00	150.00
Mauritius	100.00	100.00	100.00
Mayotte	150.00	150.00	150.00
Mexico	100.00	100.00	100.00
Micronesia	100.00	100.00	100.00
Midway Island	150.00	150.00	150.00
Moldova	50.00	50.00	50.00
Monaco	50.00	50.00	50.00
Mongolia	150.00	150.00	150.00
Montserrat	100.00	100.00	100.00
Morocco	100.00	100.00	100.00
Mozambique	100.00	100.00	100.00

Myanmar	150.00	150.00	150.00
Namibia	100.00	100.00	100.00
Nauru	150.00	150.00	150.00
Nepal	100.00	100.00	100.00
Netherlands	5.00	10.00	10.00
Netherlands Antilles	50.00	50.00	50.00
New Caledonia	150.00	150.00	150.00
New Zealand	5.00	10.00	10.00
Nicaragua	100.00	100.00	100.00
Niger	100.00	100.00	100.00
Niue	150.00	150.00	150.00
Norfolk Island	150.00	150.00	150.00
Northern Cyprus	5.00	10.00	10.00
Northern Mariana Islands	150.00	150.00	150.00
Norway	50.00	50.00	50.00
Pakistan	50.00	50.00	50.00
Palau	150.00	150.00	150.00
Palestine	100.00	100.00	100.00
Panama Rep	50.00	50.00	50.00
Papua New Guinea	150.00	150.00	150.00
Paraguay	100.00	100.00	100.00
Peru	50.00	50.00	50.00
Philippines	50.00	50.00	50.00
Poland	5.00	10.00	10.00
Portugal	5.00	10.00	10.00
Puerto Rico	50.00	50.00	50.00
Oman	150.00	150.00	150.00
Qatar	150.00	150.00	150.00
Reunion	50.00	50.00	50.00
Rodriguez Island	150.00	150.00	150.00
Romania	5.00	10.00	10.00
Russia	50.00	50.00	50.00
Rwanda	50.00	50.00	50.00
San Marino	100.00	100.00	100.00
Senegal	100.00	100.00	100.00
Serbia	100.00	100.00	100.00

Seychelles	100.00	100.00	100.00
Singapore	50.00	50.00	50.00
Slovakia	5.00	10.00	10.00
Slovenia	5.00	10.00	10.00
Solomon Islands	150.00	150.00	150.00
Somalia	150.00	150.00	150.00
South Africa	50.00	50.00	50.00
Spain (inc. Balearic Islands)	5.00	10.00	10.00
Sri Lanka	50.00	50.00	50.00
St Kitts & Nevis	100.00	100.00	100.00
St Lucia	100.00	100.00	100.00
St Pierre and Miquelon	150.00	150.00	150.00
St Vincent	100.00	100.00	100.00
Sudan	100.00	100.00	100.00
Surinam	100.00	100.00	100.00
Swaziland	100.00	100.00	100.00
Sweden	5.00	10.00	10.00
Switzerland	50.00	50.00	50.00
Syria	100.00	100.00	100.00
Taiwan	50.00	50.00	50.00
Tajikistan	100.00	100.00	100.00
Tanzania	100.00	100.00	100.00
Thailand	50.00	50.00	50.00
Togo	100.00	100.00	100.00
Tonga	150.00	150.00	150.00
Trinidad and Tobago	50.00	50.00	50.00
Tunisia	100.00	100.00	100.00
Turkey	50.00	50.00	50.00
Turkmenistan	100.00	100.00	100.00
Turks & Caicos Is.	150.00	150.00	150.00
Tuvalu	150.00	150.00	150.00
Tokelau	150.00	150.00	150.00
UAE	100.00	100.00	100.00
U.S. Virgin Islands	50.00	50.00	50.00
U.S.A.	5.00	10.00	10.00
Uganda	100.00	100.00	100.00

Ukraine	50.00	50.00	50.00
Uruguay	50.00	50.00	50.00
Uzbekistan	50.00	50.00	50.00
Vanuatu	150.00	150.00	150.00
Vatican City	50.00	50.00	50.00
Venezuela	150.00	150.00	150.00
Vietnam	150.00	150.00	150.00
Western Samoa	100.00	100.00	100.00
Yemen	100.00	100.00	100.00
Zambia	50.00	50.00	50.00
Zimbabwe	150.00	150.00	150.00

International calls will be limited to a maximum 90 minutes per call. TalkTalk reserves the right to terminate an international call exceeding 90 minutes in duration

<b>UK to International Mobiles (pence per minute)</b>	
Algeria - Mobile	50.00
Andorra - Mobile	50.00
Antigua - Mobile	50.00
Antilles (Netherlands) - Mobile	50.00
Argentina - Mobile	50.00
Aruba - Mobile	150.00
Australia - Mobile	50.00
Austria - Mobile	50.00
Azerbaijan - Mobile	50.00
Bahrain - Mobile	100.00
Belarus - Mobile	100.00
Belgium - Mobile	50.00
Belize - Mobile	100.00
Benin Republic - Mobile	50.00
Bermuda - Mobile	50.00
Bhutan - Mobile	100.00
Bosnia & Herzegovina - Mobile	100.00
Botswana - Mobile	50.00
Brazil - Mobile	50.00
Brunei - Mobile	100.00

Burkina Faso - Mobile	100.00
Cambodia - Mobile	150.00
Cameroon - Mobile	100.00
Cape Verde - Mobile	100.00
Chile - Mobile	50.00
China - Mobile	50.00
Colombia - Mobile	100.00
Congo - Mobile	150.00
Costa Rica - Mobile	50.00
Croatia - Mobile	50.00
Cyprus - Mobile	50.00
Czech Republic - Mobile	50.00
Denmark - Mobile	50.00
Djibouti - Mobile	150.00
Dominica - Mobile	50.00
Dominican Republic - Mobile	50.00
East Timor - Mobile	150.00
Ecuador - Mobile	100.00
El Salvador - Mobile	100.00
Equatorial Guinea - Mobile	150.00
Eritrea - Mobile	100.00
Estonia - Mobile	50.00
Faroe Islands - Mobile	50.00
Fiji - Mobile	100.00
Finland - Mobile	50.00
France - Mobile	50.00
French Guiana - Mobile	150.00
French Polynesia - Mobile	150.00
Gabon - Mobile	100.00
Georgia - Mobile	100.00
Germany - Mobile	50.00
Ghana - Mobile	100.00
Gibraltar - Mobile	50.00
Greece - Mobile	50.00
Grenada - Mobile	100.00
Guadeloupe - Mobile	100.00

Guatemala - Mobile	50.00
Guinea - Mobile	150.00
Haiti - Mobile	100.00
Honduras - Mobile	100.00
Hong Kong - Mobile	50.00
Hungary - Mobile	50.00
Iceland - Mobile	50.00
India - Mobile	50.00
Indonesia - Mobile	50.00
Ireland - Mobile	50.00
Israel - Mobile	50.00
Italy - Mobile	50.00
Japan - Mobile	50.00
Jordan - Mobile	100.00
Kazakhstan - Mobile	100.00
Kyrgyz Republic - Mobile	100.00
Laos - Mobile	150.00
Latvia - Mobile	50.00
Lebanon - Mobile	100.00
Lesotho - Mobile	100.00
Liberia - Mobile	100.00
Libya - Mobile	100.00
Liechtenstein - Mobile	50.00
Lithuania - Mobile	50.00
Luxembourg - Mobile	50.00
Macao - Mobile	100.00
Macedonia - Mobile	50.00
Madagascar - Mobile	100.00
Malawi - Mobile	100.00
Malaysia - Mobile	50.00
Maldives - Mobile	100.00
Mali - Mobile	100.00
Malta - Mobile	50.00
Martinique - Mobile	100.00
Mauritania - Mobile	150.00
Mauritius - Mobile	100.00

Mayotte - Mobile	150.00
Moldova - Mobile	50.00
Monaco - Mobile	50.00
Mongolia - Mobile	150.00
Montserrat - Mobile	100.00
Morocco - Mobile	100.00
Mozambique - Mobile	100.00
Myanmar - Mobile	150.00
Namibia - Mobile	100.00
Nepal - Mobile	100.00
Netherlands - Mobile	50.00
New Zealand - Mobile	50.00
Niger - Mobile	100.00
Northern Cyprus	50.00
Norway - Mobile	50.00
Oman - Mobile	150.00
Pakistan - Mobile	50.00
Panama Rep - Mobile	50.00
Papua New Guinea - Mobile	150.00
Paraguay - Mobile	100.00
Peru - Mobile	50.00
Philippines - Mobile	50.00
Poland - Mobile	50.00
Portugal - Mobile	50.00
Qatar - Mobile	150.00
Reunion - Mobile	50.00
Romania - Mobile	50.00
Senegal - Mobile	100.00
Serbia - Mobile	100.00
Seychelles - Mobile	100.00
Singapore - Mobile	50.00
Slovakia - Mobile	50.00
Slovenia - Mobile	50.00
South Africa - Mobile	50.00
South Korea - Mobile	50.00
Spain (inc. Balearic Islands) - Mobile	50.00

Sri Lanka - Mobile	50.00
St Kitts & Nevis - Mobile	100.00
St Vincent - Mobile	100.00
Sudan - Mobile	100.00
Swaziland - Mobile	100.00
Sweden - Mobile	50.00
Switzerland - Mobile	50.00
Syria - Mobile	100.00
Taiwan - Mobile	50.00
Tajikistan - Mobile	100.00
Tanzania - Mobile	100.00
Thailand - Mobile	50.00
Togo - Mobile	100.00
Tunisia - Mobile	100.00
Turkey - Mobile	50.00
Turkmenistan - Mobile	100.00
Turks & Caicos Islands - Mobile	150.00
UAE - Mobile	100.00
Uganda - Mobile	100.00
Ukraine - Mobile	50.00
Uzbekistan - Mobile	50.00
Venezuela - Mobile	150.00
Vietnam - Mobile	150.00
Yemen - Mobile	100.00

International calls will be limited to a maximum 90 minutes per call. TalkTalk reserves the right to terminate an international call exceeding 90 minutes in duration

Roaming Charges (pence)	Making a Call	Receiving a Call	SMS	Data
Zone 1 - Europe	30.00	9.00	9.00	£3.00 per MB
Zone 2 - Asia Pacific	95.00	65.00	60.00	£3.00 per MB
Zone 3 - USA and Canada	120.00	75.00	60.00	£3.00 per MB
Zone 4 - Rest of the World	165.00	110.00	60.00	£3.00 per MB

Other Roaming Charges (pence)	Picture Message	Making a Video Call	Receiving a Video Call
Zone 1 - Europe	9.00 <sup>1</sup>	350.00	250.00
Zone 2 - Asia Pacific	50.00 <sup>1</sup>	350.00	250.00
Zone 3 - USA and Canada	50.00 <sup>1</sup>	350.00	250.00
Zone 4 - Rest of the World	50.00 <sup>1</sup>	350.00	250.00

<sup>1</sup> Plus data charge which is dependent upon the size of the picture (as an example a 50kb picture message sent from Zone 1 will incur a data cost of around 5p - while a 50kb picture message sent from another Zone will have a data charge of around 70p).

Calls made in Zone 1 the minimum duration is 30 seconds, then charged in one second increments, rounded up to the nearest penny. Calls made in all other Zones are charged in one second increments rounded up to the nearest second, except that calls lasting less than one minute will be rounded up and charged for a whole minute.

Voice roaming services are not automatically available to customers and may be provisioned on request. TalkTalk reserves the right not to provision voice roaming services. To activate voice roaming, call Customer Services on 2883 from a TalkTalk mobile or 0870 087 8751 from a landline

**Zone 1:**

Andorra, Albania, Austria, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, San Marino, Slovenia, Spain, Sweden, Switzerland, Eire, Guernsey, Isle of Man, Jersey

**Zone 2:**

Australia, New Zealand, Hong Kong, Singapore

**Zone 3:**

USA, Canada

**Zone 4:**

Afghanistan, Algeria, Angola, Anguilla, Antigua, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep., Chad, Chile, China, Columbia, Comoros, Congo, Cook Islands, Côte d'Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Ethiopia, Equatorial Guinea, Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guam, Guatemala, Guadeloupe, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Kyrgyz Republic, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mayotte, Mexico, Moldova,

Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Namibia, Nepal, Netherlands Antilles, New Caledonia, Nicaragua, Niger, Nigeria, Pakistan, Northern Cyprus, Northern Mariana Islands, Oman, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar

Reunion, Russia, Rwanda, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Somalia, South Africa, Sri Lanka, St Kitts & Nevis, St Lucia, St Vincent, Sudan, Surinam, Swaziland, Syria, Tajikistan, Tanzania, Taiwan, Timor, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks & Caicos, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe

### **General:**

Calls made from the UK to eligible UK and international numbers are charged in one second increments rounded up to the nearest second, except that calls lasting less than one minute will be rounded up and charged for a whole minute

Unless otherwise stated, all prices are inclusive of VAT and are quoted by the minute

Call charges are rounded up and billed to the nearest whole penny

Unused inclusive allowance at the end of the billing cycle cannot be carried forward

### **Other Charges**

Ancillary charges will apply for the following:

- Paper bill will be charged at £1.90 per month
- A late payment fee of £10.00
- Non-Direct Debit payment fee of £4.50
- SIM replacement charge of £10.21

